Operator Fundamentals

• Monitor Closely
• Control Precisely
• Conservative Bias
• Effective Teamwork
• Understand Sciences, Engineering Principles, and Plant Design
Key Contributors

• Ineffective leadership and crew teamwork
• Lack of self-criticality
• Nonconservative decision-making
• Weak mitigation of proficiency shortfalls
• Ineffective training
• Weaknesses in procedure use
• Weaknesses in corporate oversight and engagement
Next Steps

- Procedure Use
- Conservative Bias
- Focus on lower-performing stations
- Update crew performance evaluation
- Advance sustainability
Maintenance Fundamentals

- Knowledge
- Preparation
- Performance
- Conservative Action
- Ownership

*Technical Skills*
Key Contributors

• Inability to recognize deficiencies and errors
• Inadequate work execution
• Inadequate oversight
• Insufficient training to maintain technical fundamentals
Next Steps

• Supplemental personnel
• Foreign Material
• Advance sustainability
Questions?